
2020-2021 LIBRARY ANNUAL REPORT



PURSUING OUR PURPOSE IN A PANDEMIC

TSU Libraries and Media Centers



TENNESSEE STATE UNIVERSITY

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Interim Executive Director Libraries and Media Centers
Annual Report

The 2020-2021 academic year will always be framed as the "Year of the Pandemic," because it heavily impacted everything the Libraries and Media Centers were able to accomplish and accounted for many of the challenges that were encountered. Physical spaces required re-allocation and re-arrangement. Services and resources were focused toward supporting online only teaching and learning. The major goals were to provide quality library service to the TSU community, bring the library narratives for SACSCOC in compliance, keeping the building operational, managing the budget to renew resources needed for teaching and learning, as well as re-organize the library staff structure for better operational effectiveness.

Accomplishments

The Libraries and Media Centers staff at both sites provided service throughout the pandemic. The Circulation staff kept the libraries open by appointment on a regular schedule during the summer. During the Fall semester enough staff reported for work to open for evening and weekend hours, although at times it took some juggling to cover for staff who did not come. A great deal of teamwork, flexibility and cooperation was demonstrated. The library assistants in Special Collections Department helped cover Circulation. The multi-functional reference area was mainly covered by one Library Assistant 3 in the evenings and the Computer Specialist assisted during the day. A graduate student assistant and the catalogers covered reference in the morning. I am very proud to have staff that were willing to come in on their days off to relieve co-workers for meal breaks and to alter their schedules for public service coverage. The staff at Avon and the Media Services team were also available during the summer and provided in person service Monday-Friday. The State auditor requires an inventory of the collection and we were able to get that underway

The SACSCOCS narratives for the Library and Media Centers sections (11.1, 11.2, 11.3) demanded major revisions during the Fall 2020. Some of the information cited in previous versions did not have raw data or was incomplete. Much of the narrative in the three sections had to be re-written to meet the approval of the consultants. Additional surveys and statistical data were required with short deadlines. With the help of the Systems/Metadata Librarian, I was able to compile and process the required data and write a successful report. The Mock Visit with the consultants was successful and the actual visit by the SACSCOC Team achieved approval.

Challenges

The Libraries budget was cut by nearly 50% and this was not anticipated. Databases had to be terminated due to lack of funding, however, some vendors were willing to negotiate lowering the renewal pricing and others allowed flexible billing. We were fortunate to receive a Title 3 grant to purchase databases that supported Blacks in under-represented careers, and to receive additional funding for our Title 3 grant for graduate student support. During the Spring semester we also received an additional

allocation from the TAF fund that allowed us to keep a much-used Proquest social sciences database package.

The staffing structure had not changed in over twenty years and while peer libraries at other Tennessee public universities have made organizational and staffing updates that took into consideration the transition from print based to electronic based services and resources in academic libraries, TSU Libraries and Media Centers had not. With each resignation and retirement, I evaluated the efficacy of the position and the role it needed to perform in helping the TSU community in the future. In addition to the challenge related to some staff working remotely, we also had some staff who retired and others who resigned. This situation resulted in three department head vacancies for the Fall and Spring semesters, as well clerical and custodial vacancies. Funds had to be reallocated to support temporary fixes for vacancies.

One of the major challenges for the past year has been the library facility. Built in 1976, it beginning to have serious problems that affect its operational effectiveness. During the Fall semester we had daily intermittent outages, followed by power outages that required the installment of two breakers. Computer workstations, networked printers, the MakerSpace with 3D printers, the Learning Commons with eight iMacs, and scanners are all on the second floor of the library. When students return to on campus classes, we will have to see if the new breaker can support all of the power demands on the second floor---this has been an issue in the past.

Although the Main Library received a new roof in 2015, it started leaking a year after it was installed. Attempts by Facilities Management to either fix it themselves or have the roofing company repair the several leaks on the third floor have not resulted in a successful solution. Each time there is a moderately heavy rain, especially over a period of days, the trash cans and bins fill with water. The leaks occur in the stacks and the study areas.

Another problem with the facility is the inconsistency in temperature. It varies between freezing cold and unbearable hot and stuffy, making it a miserable place for study for students and other patrons, as well as, a very uncomfortable building for staff to work.

Conclusion

I am very proud of the efforts that the faculty and staff of the Libraries and Media Centers put forth to provide services to the TSU community during an extremely difficult year. They were adaptable and flexible in a time of anxiety, upheaval and major changes in their work life. I deeply appreciate the support of Academic Affairs in providing support with staff issues, building malfunctions and other operational problems. I also appreciate the directors of Title 3 programs that helped the library retain subscriptions to significant databases, as well as IT for providing funding for our online library system, computer equipment and databases.

Achievements:

1. All sections of SACSCOC Report Approved by Visiting Committee
2. Completed Apple Teacher Program

3. Completed Nuventive Training
4. Participated in the Charleston Library Conference
5. Participated in the African American Funnel
6. Completed all Title 3 Reports

Xuemei (Sherry) Ge
Assistant Professor
Systems and Metadata Librarian
Accomplishments 2020-2021

Due to the Covid-19 Pandemic, for the 2020 to 2021 fiscal year, I mainly worked remotely, submitted daily remote work reports, and visited the campus as needed.

This year, the Sierra system was updated to Sierra 5.2, and the Express Lane self-checkout was updated. In addition to the library's new databases, I took advantage and activated numbers of available databases free of charge in response to Covid-19. I also enabled the EDS concept Map. The Concept Map gives researchers a visual way to interact with their searches while exploring additional related topics. I set up the Full Text Finder link resolver in PubMed. This means that when the TSU users need an article that is not available in PubMed, they can click on the Full Text Finder link and access the article in another database or the link to Interlibrary Loan Services or the Get it Now Service from the Copyright Clearance Center. I did the regular library database maintenance and clearing; around 17,000 eBooks and 6,500 steaming videos were added to the system. I assisted with completing the CRDP Profile in joining GPO's Cataloging Record Distribution Program (CRDP). The library dropped the GPO cataloging subscription and started CRDP files in September 2020, a money-saving measure. I downloaded and tested the files and made sure the transactions were smooth.

All of the old content from the Special Collections web pages were moved into Digital Scholarship @ TSU. More than one thousand works were added to Digital Scholarship @ TSU, with a total number of 3,858 in the repository. The Digital Scholarship @ Tennessee State University had 28,441 metadata page hits and 18,944 full-text downloads for the fiscal year. I also corrected the outdated information, debugged and repaired wrong links on the library web pages, and updated and revised many pages.

Several more products were made operational on the Springshare platform; I implemented LibCal Space Booking for the online study rooms reservations in the Main and the Downtown Libraries, LibCal Event Calendar feature for the Library Instruction Calendar. I completed the

Springshare Integrations with EDS. This added the ASK a Librarian slider in EDS, EDS retrieves results from our Databases A to Z list, and the FAQ in LibAnswers. I also worked with the IT Department and enabled the OAuth2 integration for Outlook calendar sync in LibCal, so that the library faculty can have one calendar for appointments and class schedules.

I worked on my Virtual Reference Desk hours; and worked as the embedded librarian for two courses: FACS 4500 Senior Projects in Human Services and FASH 2030 History of Costumes. I conducted library Orientation Classes through Zoom Virtual Classroom; provided information literacy, research project assistance, database instruction, etc., through research appointments, chat, email, phone, etc.

The inventory for the main library is still running smoothly, and the downtown library initiated the inventory at the beginning of June 2021. My supervision of Mobile Worklist's inventory included training the library staff, coordinating the inventory workflow, managing the operation of Mobile WorkLists, creating the inventory problem reports, fixing the inventory problems, updating inventory records, compiling inventory summary reports, troubleshooting bugs and glitches, etc.

I produced statistical data for SACSCOC documentation of library resources usage, which included databases, books, ebooks, journals, e-journals, and streaming videos for all TSU academic degree programs, as well as compiling reports on library resources that support academic programs that were up for reaccreditation, such as Data Science program, College of Engineering Graduate program, Mechanical and Manufacturing Engineering Department, etc. Statistical reports of the library resources, usage statistics, and the online survey data analyses were also processed for the library's SACSCOC sections 11.1, 11.2, 11.3, and Title III quarterly reports. I uploaded the data to the library web server and created linkable URLs in Compliance Assist! and Nuventive assessment systems.

Goals for 2021 to 2022 fiscal year include upgrading the Sierra system, coordinating and finishing the Main and the Downtown library inventory, and adding the digital projects and the

TSU faculty research papers to Digital Scholarship @ TSU. I hope the library will reopen to the university community soon, and the library services resume to the pre-pandemic condition.

Accomplishments and Activities:

Served on the University Personnel Committee.

Served on the III Idea Lab Sierra team and worked as the Idea Lab ideas reviewer and moderator.

Served on the TBR Libraries Accessibility Task Force committee.

Served as the library contact as the new partner for the Digital Library of Tennessee (DLTN).

Served as the committee chair for the Scholarly Communication Librarian position.

Served as the committee chair for the Ad hoc Study Committee on Assessment Policies and Procedures.

Served as the library rep for the University Assessment.

Completed the Embedded Librarian in Online Courses course from Library Juice Academy and received the certificate.

Attended the Librarian iPad Training. Received sixteen apple teacher badges and received two apple teacher certificates: Apple Teacher and Apple Teacher Swift Playgrounds.

Attended the HBCU Library Alliance 9th Membership Meeting

Attended the HBCU C2 Spring Academy

Attended the Assessment and Nuventive Solutions Training

Attended the Tenure/Promotion Training for the University Personnel Committee.

Attended the meeting for the Mock Site Visit.

Attended the meeting for the Virtual Site Visit for the MS in Data Science (Facilities, Library, and IT session)

Attended the III Idea Lab Team meetings.

Attended OCLC Subscription Review meeting

Attended the Tenn-Share conference

Attended Archiving the Black Web National Forum.

Attended Lyris Member Virtual Summit, 2021

Attended Faculty Forum

Webinar: PubMed: Making the Transition to the Outside Tool.

Folio on Demand video series

SACSCOC Accreditation 101 session

Springshare Webinar: Build An Embedded Tutorial

Virtual Retirement Celebration for Fletcher and Joyce

Webinar: Understanding EBSCO Discovery Service; Equitable Queries, Subjects, Concepts, and Meaningful Results

Completed the TSU Cybersecurity Awareness Training and earned two badges.

Webinar: How to Create a Memorable Online Presentation

Webinar: Finding Quality Open Textbooks: OpenStax.

Webinar: Subject Headings Behind the Scenes

Webinar: Springy Integrations with discovery Layers. For Springy integrations with EBSCO's EDS

Webinar: RDA Connect Demo

Webinar: Supporting students & researchers: How the library is using the IR to respond to COVID-19

webinar: Advance Your University's Research Mission with Text and Data Mining

Attended faculty-staff institute zoom meeting

webinar: Accessibility and Digital Collections

Watched Embedded Librarian training videos

Webinar: OCLC and Linked Data: Moving from research to reality

Webinar: Is it eRecords Your Patrons are Looking for?: Making eRecords more Findable.

Webinar: E-Resource Troubleshooting: A staff Training Strategy

Webinar: 20 Cool Things to do with Digital Commons

**Colette Bradley
Computer Specialist**

The academic year of 2020-2021 was the beginning of when the pandemic of Covid -19 intruded not only on the world but the education sector. This pandemic forced the world to operate in an abnormal environment. What was usual became unusual. What became unusual for Tennessee State University was to operate in a remote and hybrid setting. All students attended classes remotely. Much of the faculty and staff operated remotely and a small percentage operated hybrid with the approval of the vice president. So, what did that mean for the library? That meant that we no longer had the physical footprint of patrons. Even though patrons weren't physically walking through the doors in the numbers that we were accustomed to, the library still had an obligation to fulfill. Our services and duties were now provided remotely. The university and library had to provide the needed resources to accomplish these tasks. These resources were an accommodation of many which included, laptops, software, printers, scanners, and of course training. Having to pivot on such short notice was a challenge but it became the way that our day-to-day responsibilities were having to take place.

Those of us that operated in the hybrid environment did so with extreme caution by operating within the Centers for Disease Control and Prevention (CDC) mandates. To meet these mandates the library had to downsize the number of computers that are available for students to meet the social distance criteria, which required me to remove more than fifty percent of the computers and placed them in storage in addition to placing signage throughout the library for social distance clarity.

Operating in this hybrid environment provided the opportunity for me to accomplish and obtain professional development. For me, I obtained the Apple Teacher certification in addition to attending and completing the Apple coding class. I also took advantage of the iPad training and enrolled in the HBCU c2 Spring Academy.

Adobe conducted the Adobe Summit 2021 Summit which I attended, and I gain training that was offered via Lynda which included various Google Products, Adobe Creative Cloud, learning Chromebook, managing Zoom, and Teams, which all are practical. In addition to this, I was able to create my first LibGuide after spending much time watching Springshare tutorials.

During this academic year, I am proud to say that I was a part of the Inaugural Gateway 8 class that was offered by the university. This class consisted of various workshops and training. Some were Coping in the Pandemic, Social Media Etiquette, Writing skills, Managing Stress and Multitasking, and Time Management to name a few.

For a number of reasons, the library had several vacant positions and I had the privilege of being a part of several search committees. Conducting interviews via Zoom was different but it was effective. Not only were interviews conducted on Zoom but so were library staff meetings matter of fact Zoom was the way we were now living from a hospital visit to a funeral. It is not known if life will after be as was, but for me, it makes me appreciative.

PUBLIC SERVICES DEPARTMENT

**Assistant Director for Public Services
Head of Reference**

This department is being rebuilt with new job titles and responsibilities. The Assistant Director for Public Services position has been vacant since July 2019 with the retirement of Dr. Murle Kenerson. The Head of Reference position has been vacant since the retirement of Fletcher Moon in December 2020.

Angel Sloss Pridgen

Research and Publications

Book Proposed: *Sexual Identities and Assault in Children's and Adolescent Literature and Culture.*

Chapter Proposed: Beaten Bodies: Using Bibliotherapy for Young Adults experiencing sexual trauma and abuse.

Submitted: March 1, 2021

Editor: Kimberly G. Karshner

Professor of English

Lorain County Community College

Elyria, Ohio

www.northcoastreview.com

Book: *Underserved Patrons in University Libraries: Assisting Students Facing Trauma, Abuse, and Discrimination*, [eBook Access]

Chapter: Information Services for Students with Anxiety Disorders/Depression.

<http://ebooks.abc-clio.com/>

Published by ABC-CLIO, 2021

Digital Scholarship at Tennessee State University-85 Total downloads as of May 6, 2021 (13 new downloads since April 2021): *Wyomia Tyus, Daniel Owens, Melvin Johnson, Walter S. Davis, William J. Hale.*

Sights, Sounds, and Cityscapes: A Digital Humanities Collaborative for HBCUs and their Communities

ACLS Digital Extension Grant Proposal

Principal Investigators: Keisha A. Brown, Andrew Patrick, Andrea Ringer, Sekhmet Maat, Angel Sloss-Pridgen

From: Winters, Ali (awinter2) <awinter2@Tnstate.edu>

Sent: Monday, March 8, 2021 8:38 PM

To: Sloss, Angel (asloss2) <asloss2@tnstate.edu>

Subject: Open Educational Resources (OER) Project

Hello Dr. Sloss,

I am reaching out to you because our MSW Program is beginning to plan a strategy to move our courses toward OER-based, away from using expensive textbooks. Would you be interested in joining our team to assist with this project? It comes with a \$5000 stipend (if funded) and we believe you would be an ideal addition to our team if interested and available. Please let me know if this is something you would be open to discuss.

Libguides:

[Diversity and Inclusion](https://tnstate.libguides.com/StudentSuccess)

<https://tnstate.libguides.com/StudentSuccess>

[African American Experience](https://tnstate.libguides.com/blacknashville)

<https://tnstate.libguides.com/blacknashville>

Teaching/Librarianship

Information Literacy- Dr. Whitney, English 1010

Information Literacy- Dr. Hammond, Abnormal Psychology

Information Literacy- Dr. Brown, Asian Civilization

Embedded Librarian Presentation- University New Faculty Orientation

MSN New Student Orientation- Dr. Kenerson, Presented on Libraries

ACRL Framework for Higher Education- Meeting for perspective membership to the University's Education Curriculum Committee with Dr. Dark.

Meeting with Dr. Amy Sibulkin on Departmental Funds/Ordering

Meeting with Dr. Hammond and Ms. Lori Danley-Abnormal Psychology meeting (occurs each semester embedded for her classes).

Departmental Meeting with Teaching & Learning-Dr. Marcia Millet: Covered how to order print books, library databases etc.

Embedded Courses:

- African American History II
- The African American Experience
- Project Writing (Nursing)
- Senior Project (Sociology)
- Advanced Statistics/Research (Psychology)
- Research (Nursing [2 sections])
- Test and Measures (Psychology)
- Modern Chinese History
- Abnormal Psychology (3 sections, e-campus)
- Professional Project (e-campus)
- Employment & Human Resources Law (e-campus)
- Leadership in Organization (Fall: 2 sections, e-campus)
- Employment & Human Resources Law (Fall 2020, e-campus)
- Asian Civilization (Fall, 2020)
- African American Philosophy (Fall, 2020)
- History & Systems of Psychology
- Developmental Psychology (2 course sections, Fall 2020)
- Women's Studies Special Topics- African American Women (Fall 2020)
- Vital Topics in Public History (Fall 2020)
- Assessment of Psychology (Fall 2020)
- Statistics Comp Applications (Fall 2020)
- Tech Report Writing (July 2020)

Research Appointments within lib calendar:

	Booking ID	With	Location	Group	Name	Date	Time	Directions	Status
<input type="checkbox"/>	1794234	Angel (Sloss) Pridgen, M.L.I.S., M.Ed.	Tennessee State University Library		Taryn Gibson tgibso18@my.tnstate.edu	Tuesday, February 9, 2021	12:00pm - 1:00pm	Office number is 210A (door on the right) which is right before you enter the Director's Suite	Active
<input type="checkbox"/>	1795662	Angel (Sloss) Pridgen, M.L.I.S., M.Ed.	Tennessee State University Library		Morgan Bazyk mbazyk@my.tnstate.edu	Friday, February 12, 2021	9:00am - 10:00am	Office number is 210A (door on the right) which is right before you enter the Director's Suite	Active
<input type="checkbox"/>	1822289	Angel (Sloss) Pridgen, M.L.I.S., M.Ed.	Tennessee State University Library		christina evans kstine9311@gmail.com	Wednesday, February 24, 2021	2:00pm - 3:00pm	Office number is 210A (door on the right) which is right before you enter the Director's Suite	Active
<input type="checkbox"/>	1825390	Angel (Sloss) Pridgen, M.L.I.S., M.Ed.	Tennessee State University Library		Taryn Gibson tgibso18@tnstate.edu	Thursday, February 25, 2021	2:00pm - 3:00pm	Virtual-Zoom	Active
<input type="checkbox"/>	1849806	Angel (Sloss) Pridgen, M.L.I.S., M.Ed.	Tennessee State University Library	Teaching and Learning	Angela Jackson ajackson47@tnstate.edu	Monday, March 8, 2021	10:00am - 11:00am	Virtual-Zoom	Active
<input type="checkbox"/>	1852130	Angel (Sloss) Pridgen, M.L.I.S., M.Ed.	Tennessee State University Library	Teaching and Learning	Ramona Wiggins rwhitworth@tnstate.edu	Tuesday, March 9, 2021	12:00pm - 1:00pm	Virtual-Zoom	Active

Research Appointments outside of lib calendar: Chandra Bozeman (Nursing), Anarra Williams (Psychology), Michael Oyeteju (Psychology), Ashley Lockert (Psychology), Ramona Whitworth (Education and Administration)

Community/University Service

- Library Faculty Senator, Chair of Library Committee (2019-2021)
- Library Evaluation Committee Member
- Black Caucus of the American Library Association Member
- Ad-hoc Library Committee
- Alumni Relations Committee of Faculty Senate

Accomplishments

A. Research and Publication

- Co-presented “[Regulations! Regulations! Read All About It: Insights into the Regulatory Process](#)” for FDLP/GPO (8/20)
- Co-presented “Regulations! Regulations! Read All About It: Insights into the Regulatory Process” at annual TLA GODORT Meeting (12/20)
- Co-presented “Teaching Civic Engagement in a COVID-19 Environment Using U.S. Government Documents” at [TCC Hawaii 2021 Conference](#) (4/21)
- Served as Reviewer for [Documents to the People](#) (9/20-2/21)
- Assumed Lead Editor position for Documents to the People ([Spring ‘21](#) to present)
- Served as Proposal Reviewer for ELI (Educause) Annual Meeting 2021
- Began serving as a Reviewer for the Journal of New Librarianship
- Wrote biography on [Martha Hudson Pennyman](#) and submitted to TSU Digital Scholarship. Downloaded 23 times.
- LibGuides created:
 - Undergraduate Library Orientation
 - Wikipedia
 - Presidential Documents
 - Civic Engagement: Government Resources and Opportunities
 - Copyright, Patents, and Trademarks

B. Teaching/Librarianship

- Implemented the libraries’ membership into the Federal Depository Library Program’s Catalog Records Distribution Program
- Created UNIV 1000 library video
- Created Undergraduate Library Orientation with 14 tutorials
- Created downloadable citation handouts for AMA, APA, Chicago/Turabian, and MLA styles
- Assumed Music Liaison duties
- Updated TSU Government Documents Collection Development Policy
- Served as liaison to Departments of Agriculture, Physical Therapy, and Health Administration/Health Science/Public Health. Updated and maintained relevant LibGuides for departments.
- Completed the TSU Pandemic Passport Workshop Series
- Completed Library Juice Academy Embedded Librarianship course (12/20)
- Held nine research appointments
- Conducted information literacy sessions with seven fall and eight spring classes.
- Fall 2020 Embedded Courses:
 - ENG 4000 Senior Seminar
 - AGSC 2040 Research & Business Writing in Agricultural Sciences
 - ENG 1020 Freshman English II
 - ENG 1020 Freshman English II
 - EDCI 5110-81 Research and Statistics in Education
 - HIST 3880R50 Renaissance & Reformation Europe
 - Served as backup for:
 - SPTH 5520 Seminar in Articulation
 - SPTH 3500 Language and Speech Development in Children
- Spring 2021 Embedded Courses:

- WMST 2000 Intro to Women's Studies
- ENGL 4000 Senior Seminar
- CRCS 4500 Senior Project
- ENGL 1020 Freshman English II
- PRST5040R50: Human Resources Management
- PRST5100R51: Professional Studies: Issues & Ethics
- PRST5100R50: Professional Studies: Issues & Ethics
- PRST5310R50: Leadership in Organization
- POLI4230R50: The Presidency
- POLI3620R50: Comparative European Government

C. Community and University Service

- Served as 2020-21 TLA GODORT Co-chair
- Re-elected as 2021-22 TLA GODORT Co-chair
- Appointed to two-year term on [Public Policy and International Relations Communications and Publications Committee](#) (Term begins July 2021)
- Served as Moderator for TSU Research Symposium 2021
- Served on [TSU Information Technology Standing Committee](#)
- Served on [TSU Library Standing Committee](#)
- Served on the TSU Library Marketing Committee
- Served on the Ad hoc Study Committee on Assessment Policies and Procedures
- Volunteered for Southeast Young Adult Book Festival 2021
- Member of American Library Association
 - Government Documents Round Table
 - Intellectual Freedom Round Table
- Member of Association of College and Research Libraries
 - Arts Section
 - Library Marketing and Outreach Group
 - Public Policy and International Relations Section
 - University Libraries Section
- Member of Tennessee Library Association
 - Government Documents Round Table
 - Intellectual Freedom Round Table

D. Other Activities:

- Attended Fall and Spring Faculty/Staff Institutes
- Attended SpringShare's SpringCamp (8/20)
- Attended 2020 Federal Depository Library Program Conference (10/20)
- Attended 2021 Tennessee Library Association Conference (4/21)
- Attended TCC Hawaii 2021 Conference (4/21)
- Attended FDLP/GPO Spring Meeting (4/21)
- Attended Nashville Women's Leadership Summit (4/21)
- Attended Library Journal Day of Dialog 2021 (5/21)

CIRCULATION AND RESERVES

2020-2021 Annual Report
Michael Doster, Access Services Evening Supervisor
Brown-Daniel Library Circulation Department

During the initial campus closure at the beginning of the COVID-19 pandemic the Circulation staff worked remotely. The staff was able to accomplish tasks using the CITRIX Remote Workspace, and Sierra on the Web. Tasks that were accomplished remotely were, editing research guides, revising Circulation policies, updating the Course Reserves list, fielding Reference questions, renewing checkouts, lifting holds, reviewing the TSU Library website for errors, and attending training webinars.

The Circulation staff reported to work on-site beginning in May 2020. The library was not open to the public, but the staff continued with the maintenance duties of the Circulation Department. The inventory of the library collection began with utilizing the MobileWorkLists app on iPads. Approximately 47,000 books have been inventoried on the first floor of the library.

The Circulation staff also assisted with the duties of the other library departments which were working remotely. New books from Technical Services were processed and inventoried. The Circulation staff worked with the Inter-library loan librarian to distribute and return materials.

The TSU Office of Emergency Management worked with the Circulation staff to implement reopening according to the CDC guidelines for COVID-19 precautions. Furniture was removed or relocated to enforce social distancing rules. The maximum occupancy of the library was reduced to 228 patrons. The operating hours were reduced in the evenings with the library closing at 9:00PM Monday through Thursday, and 8:00pm on Sunday. Circulation staff screened patrons with temperature checks and provided students with PPE. There was an average daily count of 50 patrons in the library, with some days busier than others.

Security guards contracted by First Class Security were present in the library evenings in the past fall and spring semesters. The guards took over the responsibility of screening patrons which freed the staff to do other tasks. It is expected that there will be a larger enrollment in Fall 2021, with the library resuming regular hours. It is expected that there will continue to be security guards present which will be a great benefit to the evening staff.

The Circulation Department is working to reorganize with the restructuring of the Library. The title of Research Administrative Coordinator has been changed to Access Services Evening Supervisor. Staff have participated in search committees to fill positions vacated by retirements, and positions transferred to other library departments. There are two positions open in the Circulation Department. The Library Assistant II position will be shared with Technical Services. The former Circulation Manager position has been re-classified to Access Services Librarian. There have been successful candidates selected from the interviews. It is projected that the candidates will start working in their positions at the beginning of the Fall 2021 semester.

The staff in the Circulation Department will continue following COVID-19 protocols and ensuring the safety of the students, faculty, and staff of Tennessee State University. The inventory will resume on the third floor of the library, as the first floor is almost complete. The staff in the Brown-Daniel Library of Tennessee State University will continue to face and accept the challenges that are presented in the coming academic year.

**SPECIAL COLLECTIONS AND
ARCHIVES**

Special Collections & Archives
Sharon Hull Smith. Assistant Professor and Head

Accomplishments and Activities

Sharon Hull Smith

Assistant Professor and Head of Special Collections and Archives

Meetings/Workshops/Certificates

- Library Juice Academy-Introduction to Digital Preservation
- Faculty and Staff Retreat
- Zoom Department Head and Staff Meetings
- Reimaging Access: Achieving Webinar-February 11, 2021
- Nashville Conference on African American History and Culture-February 12, 2021
- American Library Association-June 23-29, 2021

University Committee

- Nashville Conference on African American History and Culture
- Faculty Tenure Appeals Committee

Library Committees

- Digital Projects Committee
- Search Committee-Coordinator of the Avon Williams Campus
- Search Committee-Scholarly Communications Librarian
- Search Committee-Coordinator of Research and Instruction Services

Lisa Parrish

Library Assistant III

Meetings/Workshops/Celebration

- Library Zoom Meetings

Library Displays

- COVID-19 Up lighting/Safety
- Black History Month
- Women
- Community Strength/TSU Community
- Asian Women
- Bring Magic Back Bulletin Board

Library Committees

- Annual Retreat Committee
- Digital Projects Committee

Michelle A Vaughn

Library Assistant III

Meetings/Workshops/Celebrations

- Attended the Faculty and Staff Institute 2020 (in person) and 2021 (via zoom)
- Working on the Vice President of Academic Affairs Collection
- Enrolled in an HBCU c2 Apple Coding Class
- Completed the Apple Coding Class and received Apple Teacher Certificate
- Attended a two-day workshop: HBCU c2 Spring Academy TSU and Apple Coding Class
- Completed Banner 9 training
- Assisted with the TSU Dream Video with archival materials that were requested
- Completed the Gateway 8 series workshop
- Assisted with a series of various request for our faculty, staff and patrons.

Library Display

- Black History Month
- Women's Month
- Covid-19 Awareness

Library Committees

- Digital Project Committee
- Courtesy Committee- Chair
- Web Design Committee: Institutional Repository (Digital Scholarship @TSU)

COLLECTION MANAGEMENT

ACQUISITIONS AND SERIALS

CATALOGING

Annual Report 2020-2021

Assistant Director for Collection Management

Head, Acquisitions and Serials

I accepted the position of Interim Executive Director of Libraries and Media Centers, while also carrying out my responsibilities as Assistant Director for Collection Management/Head, Acquisitions and Serials. The department suffered a blow when long time reliable Senior Library Assistant, Linda Bell retired in December, leaving the ordering and processing of books to wait until a replacement. Julia Rather resigned as Accounting Clerk III, making two vacancies in the department.

We were fortunate to hire Meaghanne Hooberry in February, an ETSU graduate, who learned quickly and got the workflow moving again. Ms. Bell's duties were redistributed with Ernest Miah, Senior Library Assistant/Serials taking on receiving and processing of books. Over the years, as the library migrated more to electronic serials instead of print, Mr. Miah's bindery shipments have been reduced from twelve monthly shipments to just one or two per year, providing him with time to assume other duties. The payment of invoices and the bookkeeping was shifted to the Ms. Hooberry's position. The Accounting Clerk III was left unfilled.

The library resources budget suffered a nearly 50% budget cut which required cutting some low usage databases such as GenderWatch, Ethnic NewsWatch, PolicyMap, History Resource Center, and Gale Literature Resource Center. We cut CQ Researcher and Naxos Music, however, after faculty brought it to our attention that they were being used for assignments, we were able to restore them with Title 3 funds. We received a third grant for purchasing databases that supported careers for blacks in underrepresented fields such as agriculture, business, health and engineering.

The librarians and staff continued to work remotely and alternated days. Ms. Hooberry was here everyday and others at least two days per week. The Collection Management Librarians volunteered to share the workload of Public Services, since they were without a Coordinator and a librarian. Avon also lost Joyce's position. The library liaison positions had to be temporarily re-assigned, so Ms. Dyer took Social Work and Urban Studies and Ms. Owen took English. Ms. Huskey picked up Mathematics and Physics. Each librarian participated in information literacy and embedded librarian classes.

Accomplishments 2020-2021

Glenda Alvin, Assistant Director for Collection Management

1. Attended Charleston Library Conference on Issues in Book and Serials Acquisitions. Conference Director, November 2020
2. Served as member of African American Studies Librarian Funnel Group
3. Chair, Faculty Evaluation Committee
4. Research Guides-edited several and increase the subjects covered.
5. Attended Commencement, May, 2021
6. Filled two library faculty positions (Scholarly Communications and Coordinator for Avon Campus) and one staff position (Senior Library Assistant)

7. Chair/Editor, Library Tenure and Promotion Committee Libguide

Meaghanne Hooberry, Senior Library Assistant

1. Attended Faculty/Staff Institutes
2. Libraries, Literacy, and Equity (Barbara Bush Foundation)
3. Booklist Publications (Monthly Webinars)
4. Tell Me More: Diverse Voices Webinar
5. Gateway 8 Staff Development Series (6 webinars)
6. GOBI Training
7. SciQuest/Banner Training
8. Cyber Security Awareness Training
9. Member, Library Budget Committee
10. Member, Tennessee Library Assn

Ernest Miah, Senior Library Assistant

1. Attended Faculty/Staff Institutes (Fall & Spring)
2. Cyber Security Awareness Training
3. KnowBe4 Webinar (COVID 19)
4. Demo Book Repair Videos

Vanessa Owen, Technical Service Software Librarian

1. Embedded in 3 Classes: ENGL 3730; EDAD 5080; EDAD 5070
2. Tennessee Library Association- Conference Planning Committee- Sponsorships Co-chairperson
3. Attended North Carolina Serials Conference
4. Attended Library Journal Summits
5. Attended HBCU C2 Spring Academy
6. Tenn-Share- Conference Planning Committee
7. Southeast Young Adult Book Festival Volunteer
8. Attended Faculty-Staff Institutes
9. Served on Search Committees
10. Attended over 30 webinars
11. Committees: Library Search Committees, Assessment Committee
12. Conducted Graduate Writing Seminar
13. Achieved 15 Apple Teacher Badges

Cataloging Department

Julie Huskey, Head of Cataloging
Anna Presley Dyer, Catalog Librarian

Fiscal Year 2021's operations were greatly affected by the COVID-19 pandemic. In addition to the additional responsibilities brought by the pandemic, a reduction in the materials budget further disrupted the Cataloging department's activities. A total of 2890 volumes were cataloged for Fiscal Year 2021, a decrease of 33 percent from Fiscal Year 2020.

Both catalog librarians worked approximately half time onsite and half time remotely; they returned to campus full time in July 2021. Although many cataloging duties could be performed remotely with few modifications, we expanded our involvement in reference and instruction. We served as embedded librarians in five sections ENGL 1010 during the fall semester, and I was embedded in one section of HIST 2020 (American History II) during spring semester. The latter course, which was taught by Dr. Andrea Ringer, was designed as an Open Educational Resources (OER), primary-source-based course. We also created a library tutorial and quiz for UNIV 1000 after the course directors chose to again include a library component.

The department provided support for the libraries' weeding and reorganization projects. Items to be withdrawn from the collection were processed, listed in an Excel spreadsheet, and offered on the Tennessee Board of Regents email list before being discarded; over 4600 items were offered in this manner. We also assisted with database cleanup prior to an inventory of the stacks.

Authority control and general database maintenance continued to be a priority for the department. We worked with both internally-generated reports and with lists from outside sources. Presley consulted OCLC's weekly "Closed dates in authority records", and I worked with the monthly "Library of Congress Subject Heading" approved lists, to provide consistency in access points. Presley did extensive work on deleting blind references (authority records with no corresponding bibliographic records).

Goals for Fiscal Year 2022

Although the Fall semester 2021 will begin with all staff and students on campus, we have planned for the possibility for a return to remote work should the pandemic situation change.

Our current ILS, Sierra by Innovative Interfaces, is likely nearing the end of its usefulness. We will continue to monitor developments in cataloging and technology and recommend changes to policy, procedure, and technology as needed.

We intend to pursue more in-depth training in OpenRefine and MarcEdit, primarily through a course offered by Library Juice Academy in December 2021. This will allow us to conduct sophisticated cleanup of the library catalog database.

Both of us are scheduled to teach, for the first time, one section each of UNIV 1000 during the fall semester. We will meet with other instructors, including the two other librarians who are teaching sections of UNIV 1000, to develop our teaching, classroom management, planning, and communication skills.

Since the Brown-Daniel Library is scheduled for renovation in 2022, we will communicate the unit's needs to the renovation planning committees.

We will meet with the Government Documents Librarian in fall 2021 to plan the retrospective cataloging and barcoding of the tangible government documents collection.

I will meet with the Electronic Resources Librarian in late August to create the files necessary for the library's DataSync project. This will make the library's serial holdings consistent with those in the WorldCat database.

In coordination with the Scholarly Communication Librarian, and potentially other librarians, we will plan a project using linked data to enhance the research usefulness of some of the documents on the library webpages.

Accomplishments and Activities

Julie Huskey
Assistant Professor & Head of Cataloging

Teaching and Librarianship

Created LibGuides:

Course guide for ENGL 1010 (with Presley Dyer)

HIST 4320/HONR 4012: Pandemics in History (with Jennifer Castle)

HIST 4500: Senior Project, Fall 2020

HIST 2020.06 American History II, Open Educational Resources version, Spring 2021

Library Glossary (with Jennifer Castle)

Prepared UNIV 1000 library tutorial and quiz (with considerable assistance from Jennifer Castle and Presley Dyer); modified an existing survey (created by Angel) to assess the tutorial

Was lead writer of library reopening document

Updated Library Disaster Plan to expand section on pandemics

Conducted nineteen library instruction sessions: eight solo, eleven with another librarian

Served as an embedded librarian in six course sections: five ENGL 1010 sections during fall semester (with Presley Dyer), and one HIST 2020 section during the spring semester.

Created a bibliography for HIST 4320/HONR 4012: Pandemics in History

Served on search committee or interview team for Graduate Student Assistant, Senior Library Assistant, and Avon Williams Coordinator

Research and Writing

Prepared TSU Biographies for Digital Scholarship database: Charles B. Fancher (with Glenda Alvin), Margaret Matthews, George W. Gore, Portia Shields

Book reviews: Published one book review each in Against the Grain and Tennessee Libraries

Submitted [has not yet been published] biography of L.C. Dyer for Missouri Encyclopedia

Campus Events and Community Service

Coordinated TSU Library Book Club and started related blog

Attended final meeting [previous meetings were in May and June 2020] of Faculty Handbook ad hoc Committee

Chaired Tennessee Library Association Technical Services Roundtable; led roundtable discussion at TLA annual conference

Attended campus events:

Faculty-Staff Institutes (August, January)

Faculty Forums (January, April)

Honors TED talk

Shannon lecture

Continuing Education

Certificate in XML and RDF-based Systems from Library Juice Academy: completed remaining two (of six) required courses plus one supplemental course

Digital Archives Specialist certificate from Society of American Archivists: completed remaining four required courses (completed all requirements except comprehensive exam)

Certificate in Online Instruction from Library Juice Academy: completed five of eight required courses

Selected webinars and training sessions attended

PanOpen webinar, "Teaching Introduction to Government in a Time of Crisis"

LibraryWorks webinar, "Angry Patrons: Defusing, De-escalating, and Improving Outcomes"

“Double Take: White House or Not?” (Library of Congress webinar on photo analysis)

Linked Data for the Perplexed Librarian book discussion

“Sierra SCAT Tables” presentation

“Subject Headings: Behind the Scenes”

Selected Conferences Attended

Tennessee Library Association annual conference: Presented, “Using primary sources for bibliographic instruction in history”

Potomac Area Technical Processing Librarians conference

“Teaching with Primary Sources” unconference.

Digital Initiatives Symposium (and preconference, “Cataloging in the Age of RDA”)

Connecticut Library Association Tech Services Fall Program, “Casting a Critical Eye on Cataloging and Classification.”

Anna Presley Dyer
Assistant Professor & Catalog Librarian

Teaching and Librarianship

Created a Faculty Resources handout and LibGuide

Served as liaison to Dental Hygiene and Health Sciences departments

Conducted 5 library instruction sessions (4 as co-presenter, one solo)

Served as part of regular rotation on reference desk and virtual reference monitoring

Created a Research Process infographic for ENGL 1010

Served on two committees: Digital Projects committee and Library Retreat committee.

Research and Writing

Published two biographies on Digital Scholarship site: Dr. Roy Peterson, Dr. Russell Barbour

Had a chapter proposal accepted for Integrating Pop Culture into the Academic Library.

Published two book reviews in Against the Grain

Campus Events and Community Service

Served on Faculty Senate Library Committee

Met with Meharry Medical College Library staff to assist with cataloging

Attended campus events:

Fall convocation

Faculty/Staff Institutes (August, January)

Honors TED talk

Continuing Education

Completed M.A. in Film Studies at Arizona State University

Completed online course, "Manipulating Metadata with MarcEdit and OpenRefine"

Completed Embedded Librarianship course from Library Juice Academy

Selected Conferences Attended

Louisiana Virtual Conference

TennShare conference

Northeast Technical Services Virtual Library Conference

Pop Culture Association conference

Tennessee Library Association Annual Conference

Potomac Technical Processing Librarians conference

AVON WILLIAMS CAMPUS LIBRARY

Annual Report

Avon William Center Library

July 2020 – July 2021

Robert Bell

Note: The current Coordinator began work on June 1, 2021; any information contained in this Report that occurred prior to this date has primarily been supplied by Mitchell Chamberlain, Interim Coordinator.

- Due to COVID-19 pandemic, many library functions were greatly reduced, and the Avon Williams Center and Library were effectively closed until appropriate safety measures could be taken to allow the Center and Library re-open, with limited functionality returning during summer 2020.
- Mr. Fan and Mr. Wang returned to work in the library in fall 2020, performing basic Library functions such as gate counts, checking the book drop, getting the mail, and monitoring the receipt of newspaper subscriptions.
- Christian Langer worked a hybrid schedule as a virtual Reference Librarian and Search Committee member, working remotely for three days per week initially, then dropping down to two remote days per week, before returning to work full time in the Library from June 2021.
- Mitchell Chamberlain also worked as a virtual Search Committee member, managed Inter-Library Loan activities, and performed reference duties both virtually and in-person. Mr. Chamberlain spent much of the time that the Center was closed due to the pandemic preferring to work primarily in the Library, continuing activity on an extensive Library weeding project that is still in process.
- Rodney Freeman vacated the position of Coordinator in August 2020, with Mr. Chamberlain taking on the role of Interim Coordinator until the June 1 start date of the new Coordinator.
- Mr. Freeman participated in the hiring of Kendrea Gregory, who began in September 2020. Ms. Gregory has been learning the procedures related to processing serials in EBSCO, as well as assisting Mr. Chamberlain with the ongoing weeding project and participating in other Library projects.
- Joyce Radcliff worked primarily from home on Library activities primarily related to serials during the pandemic before retiring in December 2020.
- From June 2020 the new Coordinator, Robert Bell, initiated several small changes to attempt to increase the effectiveness and productivity of the library:
 - cleaned up clutter and re-organized supplies and other material in staff areas;
 - created a Ready Reference Section near the Service Desk;
 - ordered and installed new signage (with the assistance of Mr. Chamberlain and Gary Grace);
 - made minor adjustments to staff duties and responsibilities to ensure coverage of the Service Desk;
 - effected other ongoing initiatives to improve performance in the AWC Library.
- Staff began inventorying all Library holdings for the first time in about ten years, while the collection is being re-allocated to allow for a reduction in the size of the collection due to the weeding project (described below).
- Completed a major shift in the allocation of the collection that moved a total of approximately 26,000 items over the course of about two work weeks:
 - relocated weeded but unprocessed books from public stacks to the alcove;
 - shifted Library of Congress A – G classified material from the alcove to the public stacks;
 - moved almost 200 boxes of weeded books from a public area to the alcove.

MEDIA CENTERS

2020-2021

Media Center Annual Report Narrative

Submitted By

Jarvis Sheffield, M.Ed.

Coordinator Tennessee State University

Media Centers

The vision for the media center is to facilitate positive learning outcomes for faculty, staff, and students through various media. The 2020-2021 academic/fiscal year was productive and rewarding for our two campus Media Centers. Both Media Centers support the needs of students, faculty, and staff. Users represent a cross-section of departments served on the main and downtown campuses and many commuter students. We support faculty, staff, undergraduate and graduate students in meeting their media and equipment needs.

This year we have been able to pivot our operations to facilitate appointments and virtual learning and support as well as in person facilitation. Additional training to stay abreast of current standards and best practices were a key focal point for operations. Safety was set as a high priority in both education and practice. This was accomplished by planning, increased communication between the media centers and the library, encouraging our employees to be proactive, investing in the right tools and training, and encouraging our stakeholders to give us meaningful feedback and to take pride in their work.

Our Media Specialist continues to work with students and faculty on computer projects, Digital recording of classroom culminating activities, lectures, and individual student and faculty projects. We facilitate the University Makerspace facility, "The Imagineering Lab" and a way to develop our students and assist in student retention. We continue to work through budgetary shortfalls that are inadequate to provide the media and equipment to serve faculty and students that will allow us to reach our full potential. We, however, provide the best possible serves within those constraints with a smile. We look forward to another successful year with the Media Center learning and keeping abreast of trends of media usage and format change

STATISTICS AND APPENDICES

**LIBRARIES
BOOK CIRCULATION
TABLE 1**

FY2020-2021	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
Main Campus													
Faculty	3	85	78	13	46	27	71	39	44	14	64	40	524
Staff	1	41	40	9	18	13	26	12	82	1	26	6	275
Undergraduate	0	45	118	135	147	29	23	67	91	23	42	19	739
Graduate	0	2	6	17	15	2	7	7	14	2	5	1	78
Alumni	0	4	9	9	8	8	14	9	4	0	8	4	77
Community	0	0	2	0	0	0	0	0	0	0	0	0	2
Interlibrary Loan	0	12	26	12	13	10	15	21	22	5	20	10	166
Total	4	189	279	195	247	89	156	155	257	45	165	80	1,861
Williams Campus													
Faculty	1	12	8	2	2	0	18	7	0	0	6	4	60
Staff	0	2	0	3	1	1	1	1	3	0	3	1	16
Undergraduate	0	1	0	2	4	1	0	0	0	0	1	2	11
Graduate	4	1	16	0	2	0	0	0	0	0	0	0	23
Alumni	0	0	0	0	0	0	0	0	0	0	0	0	0
Community	0	0	0	0	0	0	0	0	0	0	0	0	0
Interlibrary Loan	7	1	3	5	0	2	1	0	1	1	3	0	24
Total	12	17	27	12	9	4	20	8	5	1	13	7	135

MEDIA CENTERS CIRCULATION

FY2020-2021	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Grant Total
Main Media Center													
Video	0	0	0	0	0	0	0	0	0	0	0	0	0
DVD	0	0	0	0	0	0	0	0	0	0	0	0	0
Equipment	4	6	9	6	16	2	8	4	7	9	10	7	87
Video Projects	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	4	6	9	6	16	2	8	4	7	9	10	7	87
Williams Campus	0	0	0	0	0	0	0	0	0	0	0	0	0
Equipment	0	1	0	0	4	0	0	0	0	2	2	2	11
Total	0	1	0	0	4	0	0	0	0	2	2	2	11

LIBRARIES

RESERVE UTILIZATION

TABLE 6

FY 2020-2021	July	Aug.	Sept.	Oct.	Nov.	Dec	Jan.	Feb.	Mar.	Apr.	May	June	Grand Total
Main Campus	0	0	7	4	21	0	1	6	4	1	2	0	46
Williams Campus	0	0	0	0	0	0	0	0	0	0	0	0	0
Monthly Total	0	0	7	4	21	0	1	6	4	1	2	0	46

LIBRARIES/MEDIA RESOURCES
COLLECTION SIZE
TABLE 14

YEAR:	Held 2019- 2020	Added 2020-01	Discarded 2020- 21	Total
Books (purchases, fits & GPOs) - Print	200,516	2,437	1,132	201,821
Books - Online*	312,119	16,882		329,001
Book Transfers			10	-10
Periodicals				
Online Databases	226	0	1	225
Bound**	74,839	148	44,373	30,614
Subscriptions	586			586
Microforms				
Microfiche	447,574			447,574
Microform	10,998	107		11,105
Government Doc (Hard Copy)***				0
Government Doc (Microfiche)				0
* Stats were not kept on records				
**Both libraries did a manual shelf				
***Government Docs shipment were				

Metadata Hits for 2020-07-01 through 2021-06-30 for Digital Scholarship @ Tennessee State University

Title	URL	Total
Agricultural and Environmental Sciences Faculty Research	http://digitalscholarship.tnstate.edu/agricultural-and-environmenta	262
Andrew P. Torrence Collection	http://digitalscholarship.tnstate.edu/andrew-p-torrence-collection	11
Annals of Management Science	http://digitalscholarship.tnstate.edu/ams	457
Avon Williams Collection	http://digitalscholarship.tnstate.edu/avon-williams-collection	10
Biology Faculty Research	http://digitalscholarship.tnstate.edu/biology_fac	118
Biology Student Research	http://digitalscholarship.tnstate.edu/biology_students	14
Business Administration Student Research	http://digitalscholarship.tnstate.edu/businessadmin_students	6
Business Information Systems Faculty Research	http://digitalscholarship.tnstate.edu/bis-faculty	1
Charles B. Fancher Collection	http://digitalscholarship.tnstate.edu/charles-b-fancher-collection	2
Chemistry Faculty Research	http://digitalscholarship.tnstate.edu/chemistry-faculty	5
Civil and Architectural Engineering Faculty Research	http://digitalscholarship.tnstate.edu/cae-faculty	4
College Men's Basketball Programs	http://digitalscholarship.tnstate.edu/college-mens-basketball-progr	27
Computer Science Faculty Research	http://digitalscholarship.tnstate.edu/computerscience	25
Daniel E. Owens Collection	http://digitalscholarship.tnstate.edu/daniel-e-owens-collection	2
ETD Collection for Tennessee State University	http://digitalscholarship.tnstate.edu/dissertations	16,049
Edward S. Temple Collection	http://digitalscholarship.tnstate.edu/temple-collection	92
Electrical and Computer Engineering Faculty Research	http://digitalscholarship.tnstate.edu/ece-faculty	7
Extension Publications	http://digitalscholarship.tnstate.edu/extension	164
Football Programs in 1930s	http://digitalscholarship.tnstate.edu/football-programs-30s	9
Football Programs in 1940s	http://digitalscholarship.tnstate.edu/football-programs-40s	7
Football Programs in 1950s	http://digitalscholarship.tnstate.edu/football-programs-50s	37
Football Programs in 1960s	http://digitalscholarship.tnstate.edu/football-programs-60s	20
Football Programs in 1970s	http://digitalscholarship.tnstate.edu/football-programs-70s	56
Football Programs in 1980s	http://digitalscholarship.tnstate.edu/football-programs-80s	37
Frederic S. Humphries Collection	http://digitalscholarship.tnstate.edu/frederic-humphries-collection	7
George W. Cox Collection	http://digitalscholarship.tnstate.edu/george-w-cox-collection	3
High School Men's Basketball	http://digitalscholarship.tnstate.edu/high-school-mens-basketball	10
History, Political Science, Geography, and Africana Studies Faculty Research	http://digitalscholarship.tnstate.edu/history_fac	15
Homepage Slideshow	http://digitalscholarship.tnstate.edu/home_slideshow	28

Human Sciences Faculty Research	http://digitalscholarship.tnstate.edu/human-sciences-faculty	17
James A. Hefner Collection	http://digitalscholarship.tnstate.edu/james-a-hefner-collection	8
Languages, Literature & Philosophy Faculty Research	http://digitalscholarship.tnstate.edu/llp	6
Library Faculty and Staff Publications and Presentations	http://digitalscholarship.tnstate.edu/lib	71
Lois H. Daniel Collection	http://digitalscholarship.tnstate.edu/lois-h-daniel-collection	14
Martha M. Brown Collection	http://digitalscholarship.tnstate.edu/martha-m-brown-collection	29
Mathematical Sciences Faculty Research	http://digitalscholarship.tnstate.edu/mathematics	5
Mechanical and Manufacturing Engineering Faculty Research	http://digitalscholarship.tnstate.edu/me-faculty	6
Media Guides for Men's Basketball	http://digitalscholarship.tnstate.edu/media-guides-for-mens-basket	11
Melvin N Johnson Collection	http://digitalscholarship.tnstate.edu/melvin-n-johnson-collection	1
Nashville Conference on African American History and Culture	http://digitalscholarship.tnstate.edu/conference-on-african-america	407
Psychology Faculty Research	http://digitalscholarship.tnstate.edu/psychology-faculty	7
Public Administration Faculty Research	http://digitalscholarship.tnstate.edu/publicadmin-faculty	20
Public Health, Health Administration, and Health Sciences Faculty Research	http://digitalscholarship.tnstate.edu/pubhealth-healthadmin-healths	5
Roy P. Peterson Collection	http://digitalscholarship.tnstate.edu/roy-p-peterson-collection	5
Russell Barbour Collection	http://digitalscholarship.tnstate.edu/russell-barbour-collection	5
Sketches: the Online Creative Arts Journal of Tennessee State University	http://digitalscholarship.tnstate.edu/sketchestu	69
Social Work and Urban Studies Faculty Research	http://digitalscholarship.tnstate.edu/sswandurbanp_fac	72
Sociology Faculty Research	http://digitalscholarship.tnstate.edu/sociology-faculty	2
Sororities (TSU Chapters)	http://digitalscholarship.tnstate.edu/sororities	46
Student Research	http://digitalscholarship.tnstate.edu/rsp_students	4
TSU Commencements 1928-1943 — Dr. William J. Hale, President	http://digitalscholarship.tnstate.edu/commencements-hale	32
TSU Commencements 1943-1968 — Dr. Dr. Walter S. Davis, President	http://digitalscholarship.tnstate.edu/commencements-davis	127
TSU Commencements 1968-1974 — Dr. Andrew P. Torrence, President	http://digitalscholarship.tnstate.edu/commencements-torrence	17
TSU Commencements 1975-1985 — Dr. Fredrick S. Humphries, President	http://digitalscholarship.tnstate.edu/commencements-humphries	32
TSU Commencements 1985-1986 — Dr. Roy P. Peterson, Interim President	http://digitalscholarship.tnstate.edu/commencements-peterson	1
TSU Commencements 1986-1990 — Dr. Otis L. Floyd, Interim President, 198	http://digitalscholarship.tnstate.edu/commencements-floyd	14
TSU Commencements 1990-1991 — Dr. George W. Cox, Interim President	http://digitalscholarship.tnstate.edu/commencements-cox	3
TSU Commencements 1991-2005 — Dr. James A. Hefner, President	http://digitalscholarship.tnstate.edu/commencements-hefner	41
TSU Commencements 2005-2010 — Dr. Melvin Johnson	http://digitalscholarship.tnstate.edu/commencements-johnson	32
TSU Commencements 2011-2012 — Dr. Portia H. Shields, Interim President	http://digitalscholarship.tnstate.edu/commencements-shields	18
TSU Commencements 2013-Present — Dr. Glenda Baskin Glover, President	http://digitalscholarship.tnstate.edu/commencements-glover	28
Teaching and Learning Faculty Research	http://digitalscholarship.tnstate.edu/teaching	27
Tennessee State University Alumni	http://digitalscholarship.tnstate.edu/alumni	18

Tennessee State University Building Programs	http://digitalscholarship.tnstate.edu/building-programs	33
Tennessee State University Graduate Catalogues	http://digitalscholarship.tnstate.edu/graduatecatalogues	31
Tennessee State University History	http://digitalscholarship.tnstate.edu/tsuhistory	14
Tennessee State University Library Centennial and History	http://digitalscholarship.tnstate.edu/library-centennial-and-history	31
Tennessee State University Library Digital Collections	http://digitalscholarship.tnstate.edu/library-digital-collections	1,126
Tennessee State University Olympians	http://digitalscholarship.tnstate.edu/tsu-olympians	216
Tennessee State University Queens	http://digitalscholarship.tnstate.edu/queens	557
Tennessee State University Students Pandemic Projects	http://digitalscholarship.tnstate.edu/students-pandemic-projects	65
Tennessee State University Undergraduate Catalogues	http://digitalscholarship.tnstate.edu/undergraduatecatalogues	314
Tennessee State University Yearbooks	http://digitalscholarship.tnstate.edu/yearbooks	6,590
The Journal of Tennessee State University	http://digitalscholarship.tnstate.edu/ejtsu	71
The Meter Documents in 1950s	http://digitalscholarship.tnstate.edu/meter-50s	84
The Meter Documents in 1960s	http://digitalscholarship.tnstate.edu/meter-60s	114
The Meter Documents in 1970s	http://digitalscholarship.tnstate.edu/meter-70s	20
The Meter Documents in 1980s	http://digitalscholarship.tnstate.edu/meter-80s	28
The Meter Documents in 1990s	http://digitalscholarship.tnstate.edu/meter-90s	118
The Meter Documents in 2000s	http://digitalscholarship.tnstate.edu/meter-2000s	58
Thomas E. Poag Collection	http://digitalscholarship.tnstate.edu/thomas-e-poag-collection	9
The Bulletin in 1920s	http://digitalscholarship.tnstate.edu/bulletin-20s	85
The Bulletin in 1930s	http://digitalscholarship.tnstate.edu/bulletin-30s	90
The Bulletin in 1940s	http://digitalscholarship.tnstate.edu/bulletin-40s	80
Walter S. Davis Collection	http://digitalscholarship.tnstate.edu/walter-s-davis-collection	10
William J. Hale Collection	http://digitalscholarship.tnstate.edu/william-j-hale-collection	12
Total		28,441

Full Text Downloads for 2020-07-01 through 2021-06-30 for Digital Scholarship @ Tennessee State University

Title	URL	Total
Agricultural and Environmental Sciences Faculty Research	http://digitalscholarship.tnstate.edu/agricultural-and-enviro	77
Andrew P. Torrence Collection	http://digitalscholarship.tnstate.edu/andrew-p-torrence-coll	22
Annals of Management Science	http://digitalscholarship.tnstate.edu/ams	9
Avon Williams Collection	http://digitalscholarship.tnstate.edu/avon-williams-collecti	20
Biology Faculty Research	http://digitalscholarship.tnstate.edu/biology_fac	25
Biology Student Research	http://digitalscholarship.tnstate.edu/biology_students	951
Business Administration Student Research	http://digitalscholarship.tnstate.edu/businessadmin_student	8
Business Information Systems Faculty Research	http://digitalscholarship.tnstate.edu/bis-faculty	1
Charles B. Fancher Collection	http://digitalscholarship.tnstate.edu/charles-b-fancher-colle	3
Chemistry Faculty Research	http://digitalscholarship.tnstate.edu/chemistry-faculty	2
Civil and Architectural Engineering Faculty Research	http://digitalscholarship.tnstate.edu/cae-faculty	2
College Men's Basketball Programs	http://digitalscholarship.tnstate.edu/college-mens-basketba	14
Computer Science Faculty Research	http://digitalscholarship.tnstate.edu/computerscience	21
Daniel E. Owens Collection	http://digitalscholarship.tnstate.edu/daniel-e-owens-collecti	20
Edward S. Temple Collection	http://digitalscholarship.tnstate.edu/temple-collection	28
Electrical and Computer Engineering Faculty Research	http://digitalscholarship.tnstate.edu/ece-faculty	3
Extension Publications	http://digitalscholarship.tnstate.edu/extension	603
Football Programs in 1930s	http://digitalscholarship.tnstate.edu/football-programs-30s	15
Football Programs in 1940s	http://digitalscholarship.tnstate.edu/football-programs-40s	67
Football Programs in 1950s	http://digitalscholarship.tnstate.edu/football-programs-50s	106
Football Programs in 1960s	http://digitalscholarship.tnstate.edu/football-programs-60s	93
Football Programs in 1970s	http://digitalscholarship.tnstate.edu/football-programs-70s	199
Football Programs in 1980s	http://digitalscholarship.tnstate.edu/football-programs-80s	158
Frederic S. Humphries Collection	http://digitalscholarship.tnstate.edu/frederic-humphries-col	20
George W. Cox Collection	http://digitalscholarship.tnstate.edu/george-w-cox-collectio	8
High School Men's Basketball	http://digitalscholarship.tnstate.edu/high-school-mens-bask	24
History, Political Science, Geography, and Africana Studies Faculty Research	http://digitalscholarship.tnstate.edu/history_fac	23
Homepage Slideshow	http://digitalscholarship.tnstate.edu/home_slideshow	9
Human Sciences Faculty Research	http://digitalscholarship.tnstate.edu/human-sciences-facult	13
James A. Hefner Collection	http://digitalscholarship.tnstate.edu/james-a-hefner-collecti	14
Languages, Literature & Philosophy Faculty Research	http://digitalscholarship.tnstate.edu/llp	49

Library Faculty and Staff Publications and Presentations	http://digitalscholarship.tnstate.edu/lib	513
Lois H. Daniel Collection	http://digitalscholarship.tnstate.edu/lois-h-daniel-collection	11
Martha M. Brown Collection	http://digitalscholarship.tnstate.edu/martha-m-brown-colle	19
Mathematical Sciences Faculty Research	http://digitalscholarship.tnstate.edu/mathematics	11
Mechanical and Manufacturing Engineering Faculty Research	http://digitalscholarship.tnstate.edu/me-faculty	10
Media Guides for Men's Basketball	http://digitalscholarship.tnstate.edu/media-guides-for-mens	23
Melvin N Johnson Collection	http://digitalscholarship.tnstate.edu/melvin-n-johnson-colle	7
Nashville Conference on African American History and Culture	http://digitalscholarship.tnstate.edu/conference-on-african-	1,962
Psychology Faculty Research	http://digitalscholarship.tnstate.edu/psychology-faculty	1
Public Administration Faculty Research	http://digitalscholarship.tnstate.edu/publicadmin-faculty	11
Public Health, Health Administration, and Health Sciences Faculty Research	http://digitalscholarship.tnstate.edu/pubhealth-healthadmin	2
Roy P. Peterson Collection	http://digitalscholarship.tnstate.edu/roy-p-peterson-collecti	4
Russell Barbour Collection	http://digitalscholarship.tnstate.edu/russell-barbour-collect	6
Sketches: the Online Creative Arts Journal of Tennessee State University	http://digitalscholarship.tnstate.edu/sketchesu	195
Social Work and Urban Studies Faculty Research	http://digitalscholarship.tnstate.edu/sswandurbanp_fac	104
Sociology Faculty Research	http://digitalscholarship.tnstate.edu/sociology-faculty	1
Sororities (TSU Chapters)	http://digitalscholarship.tnstate.edu/sororities	62
Student Research	http://digitalscholarship.tnstate.edu/rsp_students	22
TSU Commencements 1928-1943 — Dr. William J. Hale, President	http://digitalscholarship.tnstate.edu/commencements-hale	93
TSU Commencements 1943-1968 — Dr. Dr. Walter S. Davis, President	http://digitalscholarship.tnstate.edu/commencements-davis	753
TSU Commencements 1968-1974 — Dr. Andrew P. Torrence, President	http://digitalscholarship.tnstate.edu/commencements-torren	102
TSU Commencements 1975-1985 — Dr. Fredrick S. Humphries, President	http://digitalscholarship.tnstate.edu/commencements-hump	105
TSU Commencements 1985-1986 — Dr. Roy P. Peterson, Interim President	http://digitalscholarship.tnstate.edu/commencements-peters	8
TSU Commencements 1986-1990 — Dr. Otis L. Floyd, Interim President, 1986-1987 and President, 1987-1990	http://digitalscholarship.tnstate.edu/commencements-floyd	45
TSU Commencements 1990-1991 — Dr. George W. Cox, Interim President	http://digitalscholarship.tnstate.edu/commencements-cox	10
TSU Commencements 1991-2005 — Dr. James A. Hefner, President	http://digitalscholarship.tnstate.edu/commencements-hefne	145
TSU Commencements 2005-2010 — Dr. Melvin Johnson	http://digitalscholarship.tnstate.edu/commencements-johns	129
TSU Commencements 2011-2012 — Dr. Portia H. Shields, Interim President	http://digitalscholarship.tnstate.edu/commencements-shield	18
TSU Commencements 2013-Present — Dr. Glenda Baskin Glover, President	http://digitalscholarship.tnstate.edu/commencements-glove	89
Teaching and Learning Faculty Research	http://digitalscholarship.tnstate.edu/teaching	220
Tennessee State University Alumni	http://digitalscholarship.tnstate.edu/alumni	16
Tennessee State University Building Programs	http://digitalscholarship.tnstate.edu/building-programs	18
Tennessee State University Graduate Catalogues	http://digitalscholarship.tnstate.edu/graduatecatalogues	38

Tennessee State University History	http://digitalscholarship.tnstate.edu/tsuhistory	22
Tennessee State University Library Centennial and History	http://digitalscholarship.tnstate.edu/library-centennial-and-	20
Tennessee State University Library Digital Collections	http://digitalscholarship.tnstate.edu/library-digital-collectio	854
Tennessee State University Olympians	http://digitalscholarship.tnstate.edu/tsu-olympians	340
Tennessee State University Queens	http://digitalscholarship.tnstate.edu/queens	150
Tennessee State University Students Pandemic Projects	http://digitalscholarship.tnstate.edu/students-pandemic-pro	79
Tennessee State University Undergraduate Catalogues	http://digitalscholarship.tnstate.edu/undergraduatecatalogu	529
Tennessee State University Yearbooks	http://digitalscholarship.tnstate.edu/yearbooks	6,265
The Journal of Tennessee State University	http://digitalscholarship.tnstate.edu/ejtsu	303
The Meter Documents in 1950s	http://digitalscholarship.tnstate.edu/meter-50s	422
The Meter Documents in 1960s	http://digitalscholarship.tnstate.edu/meter-60s	492
The Meter Documents in 1970s	http://digitalscholarship.tnstate.edu/meter-70s	131
The Meter Documents in 1980s	http://digitalscholarship.tnstate.edu/meter-80s	117
The Meter Documents in 1990s	http://digitalscholarship.tnstate.edu/meter-90s	621
The Meter Documents in 2000s	http://digitalscholarship.tnstate.edu/meter-2000s	216
Thomas E. Poag Collection	http://digitalscholarship.tnstate.edu/thomas-e-poag-collecti	9
The Bulletin in 1920s	http://digitalscholarship.tnstate.edu/bulletin-20s	174
The Bulletin in 1930s	http://digitalscholarship.tnstate.edu/bulletin-30s	445
The Bulletin in 1940s	http://digitalscholarship.tnstate.edu/bulletin-40s	357
Walter S. Davis Collection	http://digitalscholarship.tnstate.edu/walter-s-davis-collectio	9
William J. Hale Collection	http://digitalscholarship.tnstate.edu/william-j-hale-collectio	29
Total		18,944

CIRCULATION (CHECKOUT) STATISTICS	
ALL LOCATIONS	
	July 2020 – June 2021
LOCATION	QTY
Browse Books 1st flr - Main	61
Media Center - Main	98
Reserve 1st Flr - Main	44
Shelf - Main	2
Shelf 1st Flr - Main	777
Shelf 3rd Flr - Main	937
Special Collections 3rd Flr - Main	2
Theses 1st Flr - Main	6
Youth Collection 3rd Flr - Main	32
Oversize Books - Williams	1
Shelf - Williams	134
Total	2,094

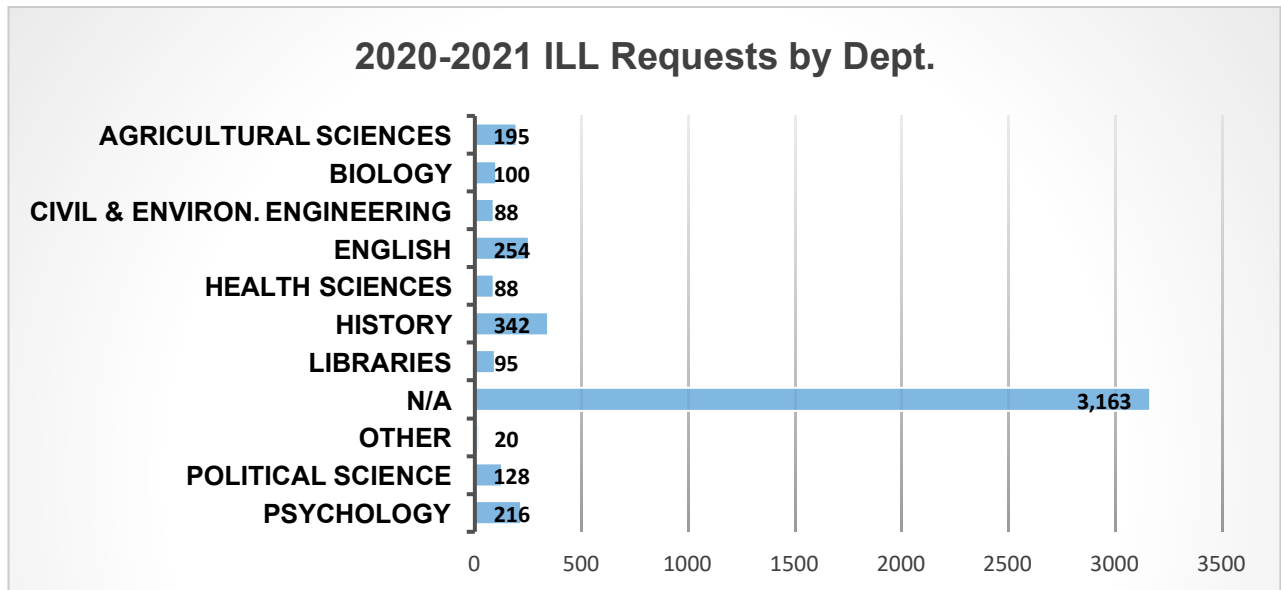
Tennessee State University Library - OpenAthens Statistics - July 1, 2020 to June 10, 2021

Vendor/Item Description	Default Permission	Faculty	Grad Students	Grand Total
AAAS	29	11	7	47
ABC-CLIO	207	45	12	264
ACM Digital Library (ACM DL)	169	104	19	292
ACS Publications	454	215	147	816
Alexander Street Press	1,068	437	237	1,742
Allen Press Journals	12	1	11	24
Ambrose Video	12	3	1	16
American Journal of Occupational Therapy	14	6	7	27
American Journal of Public Health	13	0	13	26
American Journal of Science	1	0	1	2
American Physical Society.	7	4	0	11
American Psychological Association	2	0	2	4
American Society of Plant Biologists	18	18	0	36
AMS	40	32	0	72
Annual Reviews	129	43	44	216
APS Journals	4	4	0	8
ASCE - American Society of Civil Engineering	8	5	3	16
ASME Digital Collection	1	1	0	2
Cabell's International	53	53	0	106
Cambridge Core	98	13	52	163
Cengage Learning	2,756	476	764	3,996
Chemical Abstracts Service (CAS)	87	52	9	148
Chicago Journals & ARTFL Project	47	4	40	91
Choice Reviews	49	25	1	75
Credo Reference	13	12	0	25
Credo Reference Search	190	125	22	337
De Gruyter Online	24	1	21	46
Discovering American Women's History Online	10	2	0	12
Duke University Press	36	13	2	51
EBookCentral	16	9	4	29
EBSCO Information Services	29,801	5,724	13,014	48,539
Elsevier	5,551	1,175	3,416	10,142

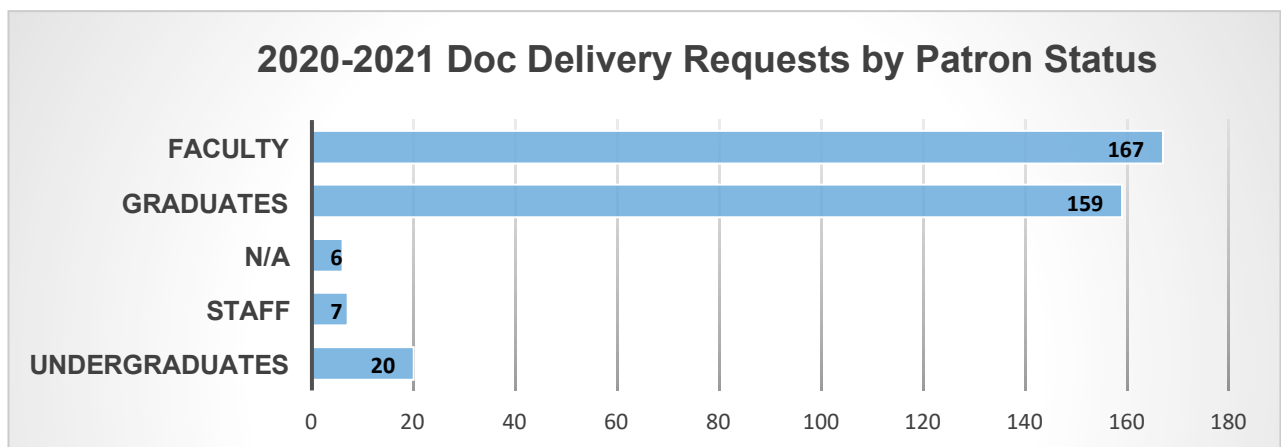
Emerald	141	47	57	245
Glassdoor	5	2	1	8
HeinOnline	195	109	18	322
IEEE Xplore	1,178	625	399	2,202
IG Library	38	23	4	65
Inderscience Online	7	5	2	14
Infobase Publishing	61	29	4	94
INFORMS	6	6	0	12
Ingenta Connect	32	5	16	53
IOS Press	7	0	6	13
ITHAKA	4,568	1,137	1,080	6,785
Journals from Slack Inc	22	0	20	42
JoVE	39	29	4	72
Kanopy	350	71	4	425
LibGuides	1	0	1	2
Library Music Source	9	6	0	15
Marcive	27	24	0	51
Mary Ann Liebert	60	16	30	106
McGraw-Hill Medical	7	2	5	14
Mergent Online	8	2	1	11
Mergent Online (Includes Avention)	748	76	333	1,157
Mintel Global Markets Navigator	22	18	0	40
Morningstar Investment Research Center	94	46	25	165
MyAthens	39	10	13	62
Nature - Science and Education	208	60	104	372
Naxos Music Library (IP)	115	83	2	200
NewsBank	133	64	2	199
Ovid Technologies, Inc.	182	28	140	350
Oxford University Press Resources	293	98	42	433
Past Masters	17	7	5	29
Plant Mngt Network	3	0	1	4
Plunkett Research Online	30	6	18	54
PolicyMap	14	5	1	20
Project Euclid	4	2	1	7
Project MUSE	166	100	22	288
ProQuest & Chadwyck-Healey databases	1,593	455	695	2,743

ProQuest: Historical Newspapers and Ancestry Library	216	91	14	321
PsychiatryOnline	80	23	22	125
Rightsphere.	518	139	297	954
SAGE Journals	3,511	565	1,966	6,042
SAGE: Knowledge, Research Methods, CQ Press Library, Stats	5	4	1	10
Scitation	10	9	0	19
Social Explorer	41	14	22	77
Springer Link	1,514	210	961	2,685
SpringerLink.	1	0	0	1
Taylor & Francis Online	3,096	673	1,647	5,416
The Chronicle of Higher Education	115	68	9	192
The Columbia Granger's World of Poetry	7	3	0	10
The Company Of Biologists	1	1	0	2
The HistoryMakers	55	33	2	90
The JAMA Network	103	6	74	183
The Pharmaceutical Journal, MedicinesComplete, AccessScience, AccessEngineering, Bloomsbury Digital Resources, Springer Publishing Connect, CABI and CAB Direct	49	33	9	91
The R2 Digital Library	282	91	45	418
The R2 Digital Library from Rittenhouse	10	2	8	20
The Work	19	16	1	36
Thieme Group	13	10	0	23
Thomson Reuters Checkpoint	18	11	2	31
University of California Press	8	1	2	11
Virtually Vocal	5	4	0	9
WARC	39	28	4	71
Web Of Science	314	123	151	588
Wiley Online Library	2,703	417	1,861	4,981
Women Writers Project	10	6	0	16
Grand Total	64,084	14,390	28,003	106,477

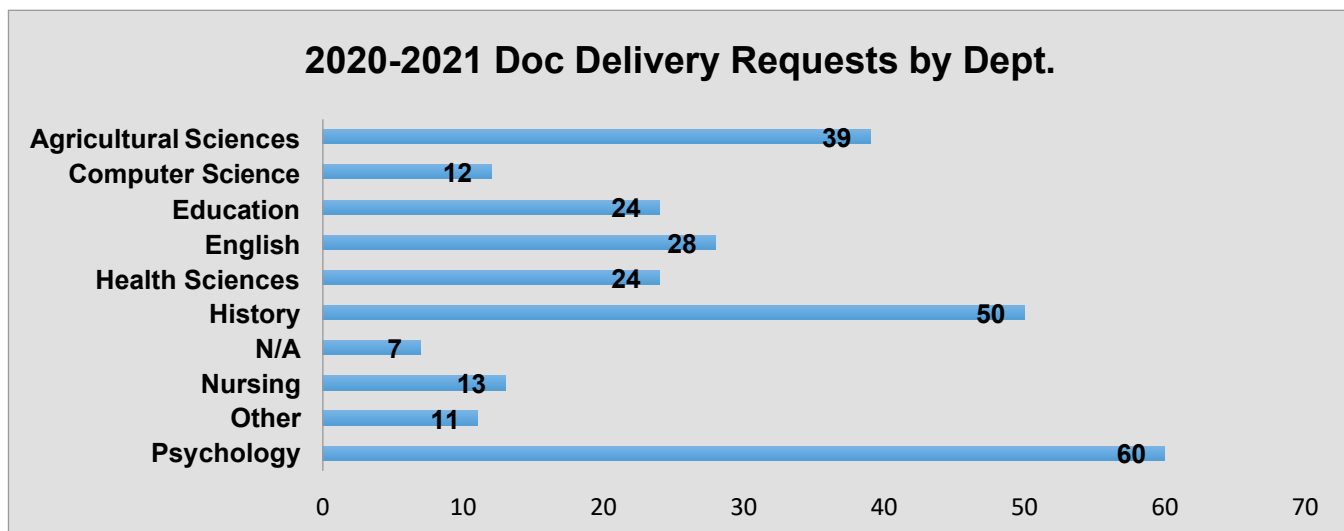
Main Campus Interlibrary Loan Statistics Report: 2020-2021



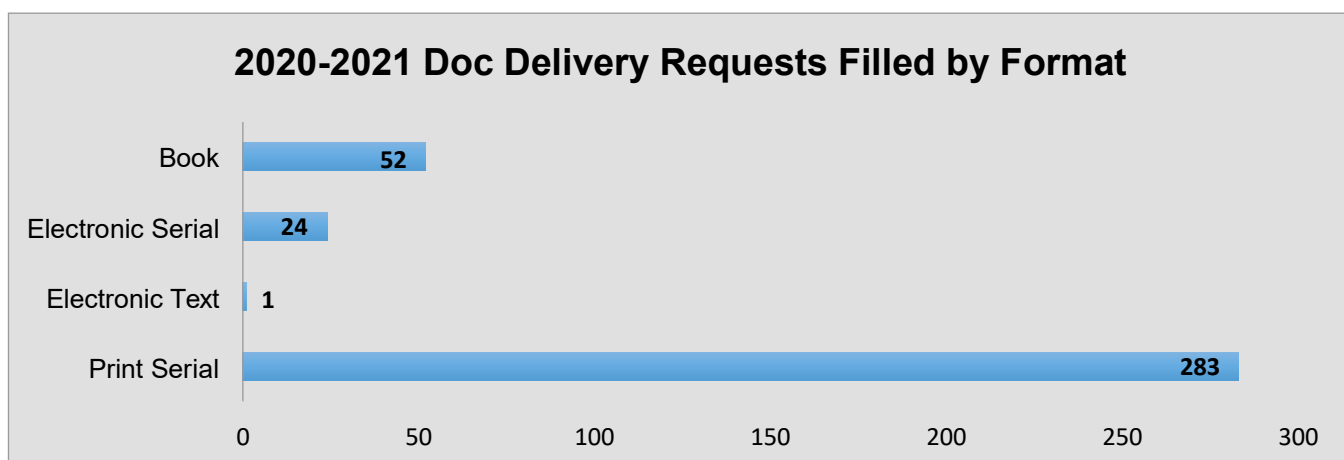
*Data generated with Tipasa Universe Reports (July 1, 2020 – May 28, 2021). The N/A group was unusually large. I will analyze selections to ensure people identify to whom they are affiliated.



*Data generated with OCLC Worldshare Reports (July 1, 2020 – May 28, 2021). Document delivery indicates requests that were filled using items available in the TSU print or online collections

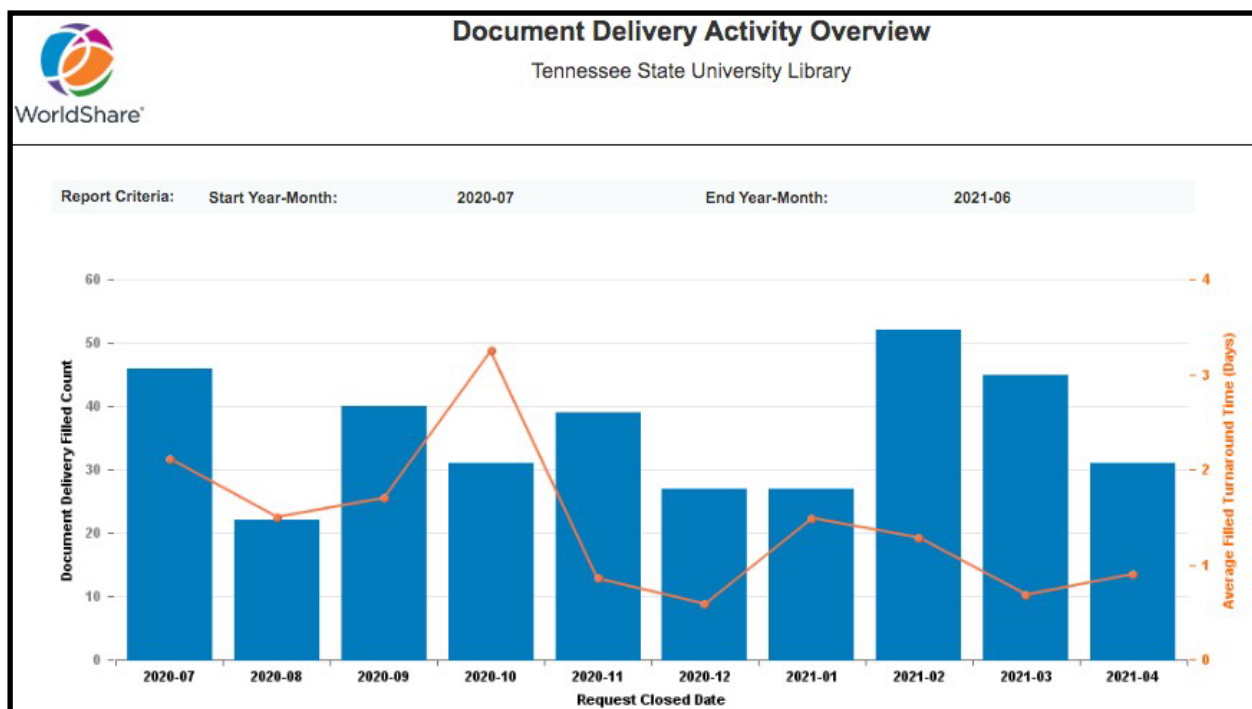


*Data generated with OCLC Worldshare Reports (July 1, 2020 – May 28, 2021).

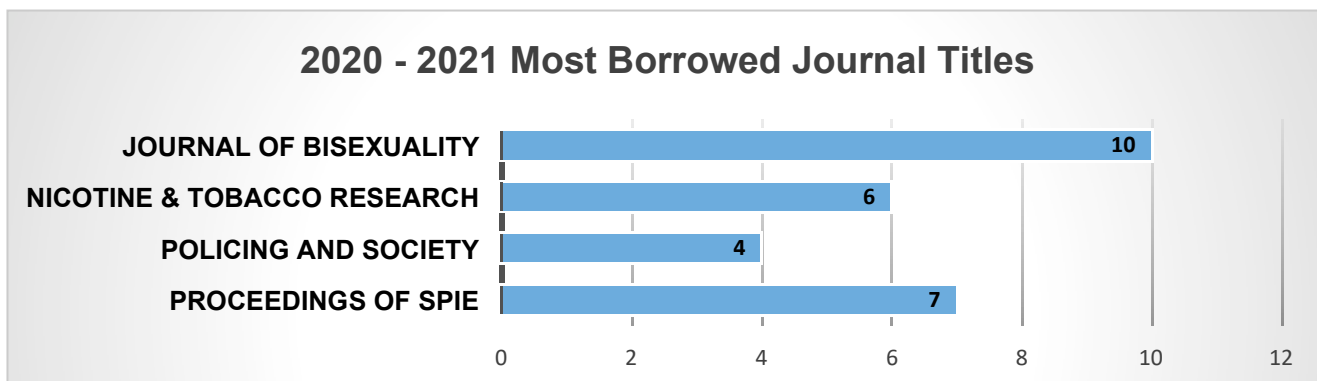


*Data generated with OCLC Worldshare Reports (July 1, 2020 – May 28, 2021).

Document Delivery Requests by Month: July 2020 – April 2021



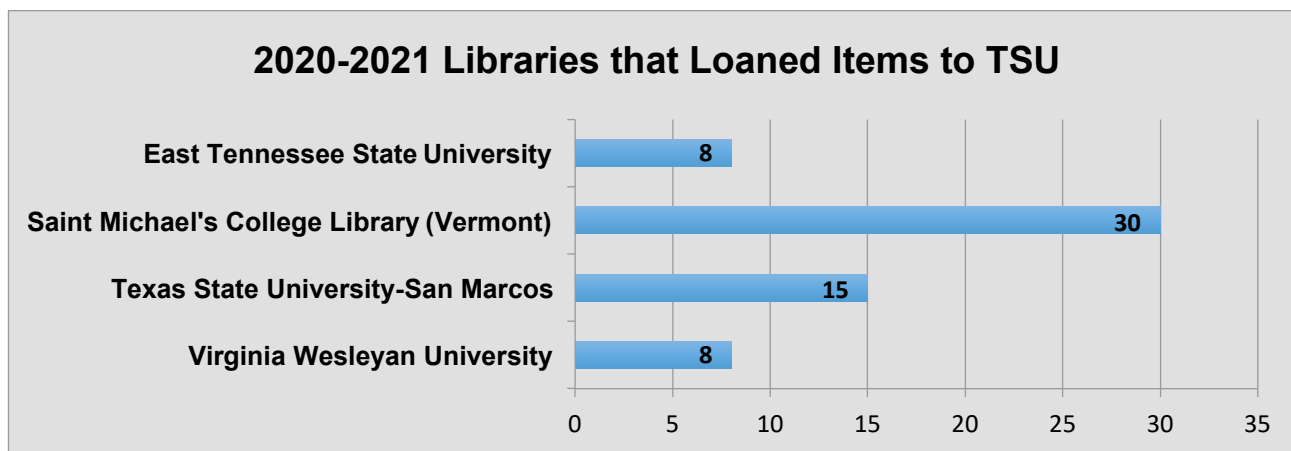
*Data generated with OCLC Worldshare Reports. The data shows requests that were processed for items that a search revealed was available in the TSU collections. Stats were not available yet for May.



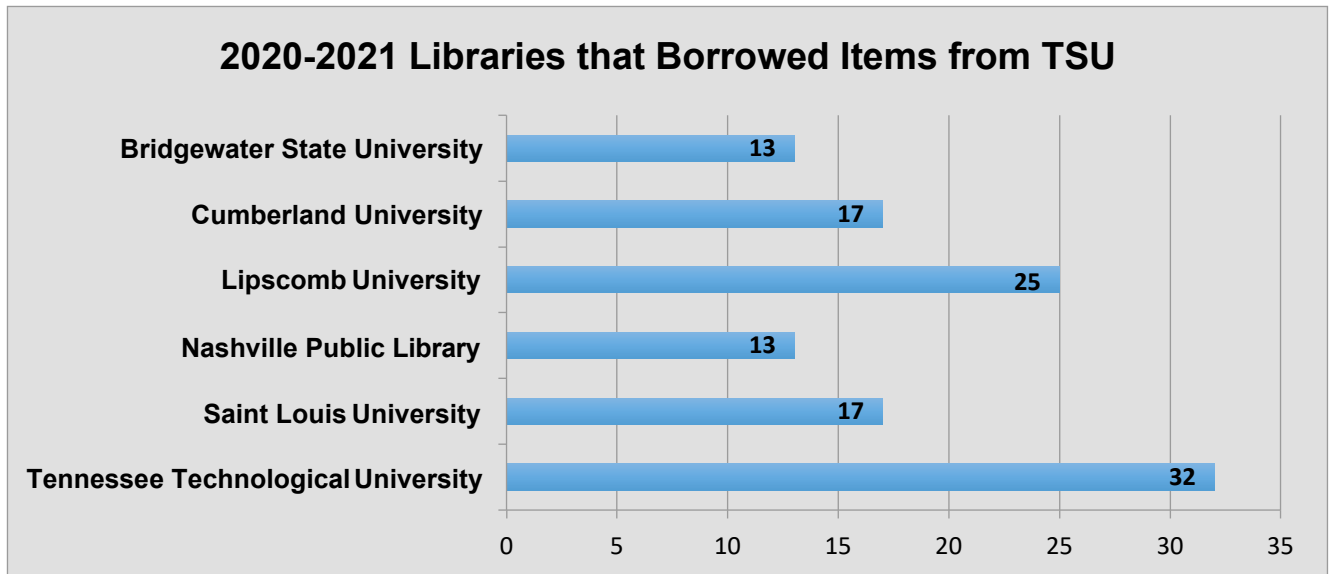
*Data generated with OCLC Statistics (July 1, 2020 – May 28, 2021). Results show the journal titles requested most by TSU patrons.

2020-2021 – Most Requested Titles by TSU Patrons (Books, Journals)	No. of Requests
Journal Of Bisexuality	10
Proceedings Of SPIE	7
Lidar Technologies And Systems	6
Nicotine & Tobacco Research.	6
A Paradise Built In Hell : The Extraordinary Communities That Arise In Disaster	5
Discussion As A Way Of Teaching : Tools And Techniques For Democratic Classrooms	4
Policing And Society	4
The Professor Is In : The Essential Guide To Turning Your Ph.D. Into A Job	4
Counseling The Culturally Diverse : Theory And Practice	3
Disinfection, Sterilization, And Preservation	3
East European Quarterly	3
Handbook Of The Teaching Of Psychology	3
Journal Of Global Sport Management.	3
Journal Of Medical Entomology	3
Biochimica Et Biophysica Acta.	3

* Data generated with Tipasa Universe Reports (July 1, 2020 – May 28, 2021). The results show the books and journal titles TSU Patrons requested most.



* Data generated with Tipasa Universe Reports (July 1, 2020 – May 28, 2021). Results show the libraries that TSU borrowed items from the most (e.g., books, articles).



*Data generated with Tipasa Universe Reports (July 1, 2020 – May 28, 2021). The results show the libraries that borrowed items from TSU the most during this period.

Borrower Activity Overview
Report -- Institution
Reporting Period

May 2021 - July 2020

Institution
Symbol

TENNESSEE STATE UNIVERSITY
TSU

Month	May-21	Apr-21	Mar-21	Feb-21	Jan-21	Dec-20	Nov-20	Oct-20	Sep-20	Aug-20	Jul-20
Requests Initiated	59	76	58	82	63	51	53	49	88	92	83
Requests From WorldCat	59	76	58	82	62	50	52	48	88	92	82
Requests Cancelled	3	11	3	5	4	0	4	11	7	9	9
Requests Filled	45	61	59	65	53	50	47	43	75	76	72
Requests Filled - Loan	10	3	6	9	9	8	8	13	7	9	0
Requests Filled - Copy	35	58	53	56	44	42	39	30	68	67	72
Requests Unfilled	0	0	0	0	0	1	0	0	0	0	0
Average Turnaround Time For Filled Requests (dd:hh:mm)	4:22:19	1:22:19	4:07:26	4:19:12	3:23:17	4:12:00	4:06:29	5:19:26	3:22:48	5:19:12	3:06:14
Average Turnaround Time For Loan Filled Requests (dd:hh:mm)	17:18:58	10:09:36	16:05:31	20:03:36	13:01:55	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00
Average Turnaround Time For Copy Filled Requests (dd:hh:mm)	1:06:14	1:11:46	2:22:48	2:08:10	2:02:38	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00
Requests Initiated (Ordered)	0	0	0	0	0	0	0	0	0	0	0
Requests Canceled	0	0	0	0	0	0	0	0	0	0	0
Requests Filled (Received)	0	0	0	0	0	0	0	0	0	0	0
Requests Unfilled	0	0	0	0	0	0	0	0	0	0	0
Average Turnaround Time For Filled Requests (dd:hh:mm)d	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00
Requests Filled	9	31	45	51	27	27	39	26	38	21	43

